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## North America Limited Warranty

The i-mop® and its i-partner's warrants to the original end user, each new machine and genuine replacement part(s) against defects in material and workmanship under normal use and service. Our obligation under this warranty is limited to repair or replacement of the defective item at our factory or by an authorized i-partner service center. Warranty coverage shall begin on the date of purchase by the original end user (as evidenced by your invoice from the factory or authorized dealer or one month from the date the machine was shipped from the factory whichever is earlier. Warranty registration must be completed within 30 days of purchase. The warranty coverage is specified below:

**Parts and labor of the i-mop® are covered for a period of one (1) year from the date of purchase.** Parts repaired or replaced under warranty are guaranteed for the remainder of the original i-mop® warranty period.

The warranty shall not apply to repairs resulting from misuse, improper usage of i-mop®, accidents, damage in transit, failure due to lack of proper regular maintenance as described in i-mop® manual. Minor adjustments of the i-mop® are not covered under warranty. Replacement 'wear' items such as scrub brushes, pad drivers, squeegee blades, filters and various rubber/plastic parts are not covered under warranty unless there is a manufacturer's defect when the i-mop® is originally unpackaged in new condition. Repairs or alterations by anyone other than the factory or an authorized i-partner dealer are not covered and will void any warranty.

All transportation or shipping charges resulting from the return of i-mop®, parts or accessories shall be the responsibility of the end-user or i-partner. All returned items must have an RA# obtained from the i-mop® factory customer service. The i-mop® serial number and explanation of proposed warranty claim must be given when obtaining an RA#.

There are no warranties that extend beyond the description of the limited warranties stated within.

April 10, 2015



[www.i-mop.com](http://www.i-mop.com)